

Business Plan 2023/24

Key performance information

Period 3: 1 December 2023 - 31 March 2024

Public Protection



234

food hygiene inspections conducted
(2023/24 - Total 692)



5

Number of prosecutions/legal action in relation to unlicensed street trading.
(2023/24 - Total 32)



1012

Trading Standards complaints & service requests received
(2023/24 - Total 2533)

Food Hygiene Rating Scheme: profile of food businesses



Require improvement
(0-2 rating)

45

(3%)

Broadly compliant
(3-5 rating)

1516

(95%)

2023/24
Period 3



241

noise complaints investigated
(2023/24 - Total 750)

Burials

7%

Market Share
(2023/24 - Total 7%)



Cremations

22%

Market Share
(2023/24 - Total 22%)

Port Health

Products of Animal Origin consignment checks

683

physical checks
(2023/24 - Total 4037)

3183

documentary checks
(2023/24 - Total 11989)



Products of Non Animal Origin consignment checks

1771

physical checks
(2023/24 - Total 5821)

9748

documentary checks
(2023/24 - Total 29509)

Animal Health



112

Animal Health inspections carried out
(2023/24 - Total 372)



3682

consignments of animals through Heathrow Animal Reception Centre
(2023/24 - Total 12175)